



**CUSTOMER SERVICE REPRESENTATIVE OF THE YEAR  
Nomination Form**

**All nominations are due by: February 15, 2021**  
(All nominations must be submitted on this form)

I would like to nominate: \_\_\_\_\_  
for Customer Service Representative of the Year

Please provide specific examples for each category listed below. Include specific examples of what the individual has done. A description of quality moments are more helpful than global statements such as, "they are always there when I need them."

**Commitment and Responsiveness:**

Give examples of how the nominee contributes to "the best possible care and service" of our patients by being committed and responsive to our patient's needs and committing to AAMC's mission, vision, and values.

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**Quality & Teamwork:**

Please explain how your nominee portrays on a consistent basis, quality, job performance, and teamwork to ensure that our patients receive the care and services they deserve.

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Please share a special story about this Customer Service Representative that exhibits his or her pride in the profession (if applicable).

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Nominator: \_\_\_\_\_

Unit: \_\_\_\_\_

Signature Director/Manager: \_\_\_\_\_